



The Masharani Practice Patient Participation Group
held on Monday 2nd Dec 2019
at Lutterworth Health Centre.

CHRISTMAS SOCIAL EVENT

1. Welcome to all

MP opened the meeting at 7.30pm by welcoming all those attending and wishing all Happy Christmas

2. Apologies: Sue Emery

3. The notes of the 22nd of July were accepted as a record

These are short notes of the discussion followed by our Christmas social evening

4. Surgery Report

- The DNA Graph is finished but the presentation is still being worked upon by MP.
- The Hospital referral guide is still being worked on
- The new blue NHS standard Chairs have now been ordered for the waiting room
- The Phlebotomy chair has arrived and feedback is very good.
- A quote for the information screen is going ahead and the TV will remain but re sited.
- 2 new fridges purchased.
- New Doctors settling in well VM continues to mentor & oversee, (hence very few appointments with VM) videos and 360 degree appraisal, staff and patient feedback with progress fed back to NHS England. English exams due in Feb and Medical exams in May. If all is well they should be fully qualified as GPs in England and be fit to practice when their role ends in June.
- New staff – one full time HCA.
- Pharmacist Kim has now retired – still helping out a little but no known sessions.
- Currently there is an agency recruitment process to employ community pharmacists.
- The Locality have discussed an impact assessment of the proposed development of 'Lutterworth East' – need to have one and a half to 2 new Doctors plus funds and accommodation for this.
- Social prescribers (Social Care) being recruited to cover 5 practices. Blaby DC is very forward thinking re promoting social care services. Looking to try and improve things for Harborough DC.
- Still need help with the PPG Web page and the virtual PPG distribution
- After a few issues the Fortnam's De fib is now working again – the outcome of a long process with cardiac science, however we have gained a new battery free of charge so saving us £250.

This ended the formal meeting.

The Next meeting is the 2019 AGM on Monday 27th January 2020 all welcome

IF YOU ARE READING THIS AND ARE INTERESTED IN JOINING THE GROUP AND HELPING YOUR SURGERY CONTINUE TO DELIVER EXCELLENT PRACTICE AND FULFILL LOCAL HEALTH NEEDS PLEASE CONTACT THE CHAIR (DETAILS FROM RECEPTION) OR SIMPLY TURN UP AT THE NEXT MEETING (ACCESS IS AT THE REAR OF THE SURGERY) AND YOU WILL BE MOST WELCOME.