



**Notes of The Masharani Patient Participation Group Meeting held on
5th December 2022 At Lutterworth Health Centre**

***Note this meeting was also a short social evening**

Welcome – Sue Staples welcomed all attendees

Apologies – Chair Mike Perks

Surgery Report – Dr Masharani & Anita Masharani

Dr Masharani and Anita thanked all the volunteers that have helped over the year especially those that had helped with vaccinations etc. The surgery had been sent letters of appreciation from the Health Secretary and the Primary care group. Still running small clinics for children and older age groups. Unsure about the Covid Vaccinations programme in the future.

There has been a lot of children being taken to A&E, the practice will see all children under five.

Face to Face appointments have increased. Staffing remains the same. Dr Masharani now has a waiting list due to the amount of patients that wish to see him. Within the software updates there are to be 4 more stations to answer phones. Hopefully when time the web site will be updated

Complaints & Compliments –

The practice has received a large amount of thank you letters and no complaints recorded

The Primary Care Network – joint working approaches in our area e.g. Physio, Mental Health Nurses Speciality Nurses and others. Dr Masharani and Dr Johnson are on a new steering group for feilding Palmer. There is now an agreement from Leicestershire Partnership Trust (LPT) they support the change to outpatient centre with a two year consultation period.

Lutterworth Defibs

Sue reported on the 4 Defibrillators and spoke of the work involved in checking, maintaining and ongoing costs. Linden Drive is getting towards the end of its life so we will need to make a decision as to whether we replace it or decommission it. Cost is circa £900 with trade in.

Quite a few patients offered help with checking etc. which would be a real help so Sue would follow up after Christmas.

Other Meetings

Sue had attended the recent PPG Network meeting at the NSPCC which was well attended where we were updated about changes in Primary care and the integrated care Board. High on their agenda to enable patient feedback is the re-establishing of the PPG Network which has not really been working since Covid.

AOB – None

The next meeting will be the AGM held on 20th February 2023 at 7.30

Christmas Wishes to all.

IF YOU ARE READING THIS AND ARE INTERESTED IN JOINING THE GROUP AND HELPING YOUR SURGERY CONTINUE TO DELIVER EXCELLENT PRACTICE AND FULFILL LOCAL HEALTH NEEDS PLEASE CONTACT THE CHAIR (DETAILS FROM RECEPTION) OR SIMPLY TURN UP AT THE NEXT MEETING (ACCESS IS AT THE REAR OF THE SURGERY) AND YOU WILL BE MOST WELCOME.