



**The Masharani Practice Patient Participation Group**  
**Notes of the Annual General Meeting**  
**held on Monday 26<sup>th</sup> March 2018**  
**at Lutterworth Health Centre.**

**1. Welcome and Attendance**

**Present:** Mike Perks (Chair **MP**) Sue Staples (**SS**) (Dick Morgan, Jeanette Moore, Ray Moore, Jan Perks)

**In attendance:** Dr Masharani (**VM**), Anita Masharani (**AM**)

MP opened the meeting at 7.30pm by welcoming all those attending.

**2. Apologies:** Steve Robbins

**3. Surgery Report**

Dr Masharani gave the surgery update. Dr Latif who has previously done some Locum sessions has now joined the surgery and the number of weekly sessions will increase. This will go some way towards helping with the increase of patients mainly due to the new build, however the patient numbers have now exceeded expectations so some room sharing will have to happen again. Sessions are now 4 Drs X 6 sessions each doing three days. There is some S106 monies available to help upgrade the surgery and applications have to be before March 2019.

Once there is some stability work will go ahead on the TV to show which Drs are working each day.

One HCA is still off sick, Nurses are working to capacity and still need to have time to train and upskill which is proving difficult. In the interim Dr Masharani is assisting by covering Chronic Disease Management.

**70 years of the NHS** - it was agreed to support a poster display in the foyer for July 5<sup>th</sup> if there was support from Wycliffe Surgery and a larger display is to be planned for the Health fest event in October.

**Building Project** – Looking at a Motif for the wall of the medical centre to coincide with the NHS Birthday year, there were some ideas given however possibly too expensive. Mike Perks offered to approach John Redman from the Wycliffe school to see if there was a willingness to support and help with this. (**Action MP**)

**The early surgery** – This had gone well during the winter, however it was now stopping

**Flu Vaccine** - The type is changing – under 65 and over 65 new strand now coming in on 17th October a month later than normal which will cause problems especially as NHS Pharmacies will have it first and Patients will not know or get confused re which strain they are getting /offered.

**Wii Fi-** still not fitted – should have been last Sept

**4. Compliments, Concerns and Complaints**

There have been no complaints since the last meeting and the Friends and Family Test was going well.

**5. Financial Position – RM**

4/12/17

General Account - £ 448.55

Charity /Project Account £1695.08

SS said that she has applied again for the Waitrose token scheme.

**6. NHS 111** – Will soon be able to book an appointment when the system goes live.

### **7. A.O.B**

Discussions took place about the planning for **Health fest 2** and that a working group needed to be formed to plan everything – It was agreed that this could be confirmed and sorted at the July meeting.

**Healthwatch** SS gave an update on HWL and that the tender for the new contract was awarded to Engaging Communities Staffordshire (ECS) contact numbers on their web site. The new contract is for Healthwatch Leicester and Leicestershire (HWLL) .At present there is local presence or a member on the CCG Governing Body and the PCCCC which is very unfortunate after all the hard work of the last five years. SS is no longer actively involved.

Rutland HW also lost their tender to Northamptonshire.

### **8. Date and Time of Next Meeting – Monday 23<sup>rd</sup> July 2018**

There being no other business the meeting closed at 9.00 pm.

IF YOU ARE READING THIS AND ARE INTERESTED IN JOINING THE GROUP AND HELPING YOUR SURGERY CONTINUE TO DELIVER EXCELLENT PRACTICE AND FULFILL LOCAL HEALTH NEEDS PLEASE CONTACT THE CHAIR (DETAILS FROM RECEPTION) OR SIMPLY TURN UP AT THE NEXT MEETING (ACCESS IS AT THE REAR OF THE SURGERY) AND YOU WILL BE MOST WELCOME.